

CQC Inspection 2018

Royal National Orthopaedic Hospital NHS Trust - Overview

The CQC Inspection was divided into 2 parts:

- Unscheduled visit (1st part)
- Scheduled Well-Let Interviews section (2nd part)

In addition to the visit various documents were requested:

- Examples of innovation and improvement activities within CYP including research involvement and accreditation schemes
- Overview of research & innovation and associated activities, how these are supported and embedded within the organisation

Additional documents that were provided:

- Brochure from Annual Open Day to support public engagement activities
- Outcome of 2018 Patient in Research Survey for our Trust
- Example of innovation implemented locally and how all staff groups engage in innovation
- Copy of a recent company audit of our systems

Unscheduled Visit – 29th of October to 1st of November, 2018

Interviews: individuals involved in recruiting patients into studies were requested for interviews (nurses, practitioners).

Interview questions were focused on the following areas:

1. Where does research department fit within the structures of the hospital
2. Awareness of Trust strategy and where does research sits within this?
3. Leadership within research & board reporting.
4. How are patients selected to take part in studies?
5. How are patients approached?
6. What governance is in place for ensuring research is done in line with all requirements?
7. What research themes are in place?
8. Examples of specific project the individual is involved in and how will this research impact on patient care?
9. How are projects managed locally?
10. Do we know of all research that takes place?

This was followed by research unrelated questions:

1. Do you undertake practical fire training sessions?

In association with the UCL Institute of Orthopaedics and Musculoskeletal Science

2. How do you keep aware of your mandatory training?

Scheduled Well-Let Interviews section – 20th of November, 2018

Request for senior leadership of the Research & Innovation Centre (RIC) to be interviewed jointly as part of all Trust wide interviews, clinical director and senior manager was asked to be present for the interview.

The interview took approximately 60 minutes and was led by 2 individuals, one who had clinical research experience himself and one individual who had never been engage in clinical research.

Questions focused on both clinical research related areas, but also Trust wide issues.

Main questions:

- How is research supported across the Trust
- Structure of the department
- How do we embed research within the organisation
- How do we engage with different staff groups
- What Networks do we work with on local, national and international level to support clinical research
- As a specialist centre what are our main strategic aims within research
- Examples of our current rare diseases work
- How do we promote access to research to our patients
- What would list as our proudest moments over the last 5 years

Non- research questions:

- What are the 3 top risks on our Trust Risk Register
- NHS staffing issues and impact on the Trust

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